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 Rimini Street, Inc. and Seth Ravin*

**UNITED STATES DISTRICT COURT**

**DISTRICT OF NEVADA**

ORACLE USA, INC., a Colorado  
 corporation; ORACLE AMERICA, INC., a  
 Delaware corporation; and ORACLE  
 INTERNATIONAL CORPORATION, a  
 California corporation,

Plaintiffs,

v.

RIMINI STREET, INC., a Nevada  
 corporation; and SETH RAVIN, an  
 individual,

Defendants.

Case No. 2:10-cv-00106-LRH-VCF

**DECLARATION OF SHERYL  
 ARNOLD IN SUPPORT OF RIMINI  
 STREET INC.'S OPPOSITION TO  
 ORACLE'S MOTION TO COMPEL**

**PUBLIC REDACTED VERSION**

1 I, Sheryl Arnold, declare as follows:

2 1. I am a Senior Manager at Rimini Street Inc. ("Rimini") within the Global Service  
3 Delivery Group. In that role, I am responsible for Program Management, Application  
4 Management & Support, and Data & Business Intelligence, primarily servicing Global Product  
5 Delivery. We support and manage two enterprise applications, Jira and DevTrack, along with  
6 two internal proprietary applications. I have worked at Rimini for over six years. I make this  
7 declaration in support of Rimini's Opposition to Oracle's Motion to Compel re Post-Injunction  
8 Discovery. The facts stated in this declaration are based on my personal knowledge, and if  
9 called upon as a witness I would and could testify competently to them.

10 2. [REDACTED]  
11 [REDACTED]  
12 [REDACTED]  
13 [REDACTED]  
14 [REDACTED]

15 3. I understand that Oracle has requested that Rimini provide "a list identifying all  
16 of the tax and regulatory updates, break fixes, new or revised functionality, and documentation  
17 that Rimini has provided to its customers since November 5, 2018, including the names of the  
18 files, the customers to whom they were provided, the Persons who were involved in developing  
19 or testing them, the associated Oracle product line, product, and version, and the dates they  
20 were provided to each customer." [REDACTED]  
21 [REDACTED]

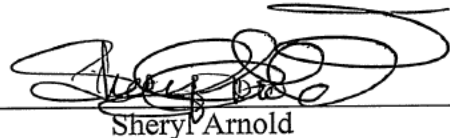
22 4. [REDACTED]  
23 [REDACTED]  
24 [REDACTED]  
25 [REDACTED]

26 5. [REDACTED]  
27 [REDACTED]  
28 [REDACTED]

1  
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7  
8  
9 6. I understand that Oracle, because it has direct access to Rimini's Jira and  
10 DevTrack systems, was able to review data from those systems and identify additional Issue  
11 IDs that it claimed should have been included in Exhibit D. I investigated Oracle's claims by  
12 conducting further manual reviews of information in Jira and DevTrack. Where I discovered  
13 that the Issue IDs should have been included in my original report, I added those Issue IDs to  
14 Exhibit D.

15 7. I estimate that my team and I spent well over 100 hours preparing the report  
16 that became Exhibit D and investigating Oracle's claims regarding Issue IDs. Because our  
17 regular job duties generally consume all of our time during the work day, my team and I often  
18 had to work on this project at night or on weekends.

19 I declare under penalty of perjury under the laws of the United States of America that  
20 the foregoing is true and correct, and that I executed this Declaration on December 16, 2019, at  
21 Lake Havasu City, Arizona.

22  
23   
Sheryl Arnold